



Introduction

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Access to services

- Timely Diagnosis

42% of patients seeing their GP five or more times before seeing a neurological specialist

NICE Guidelines



Patient Experience Survey, Neurological Alliance, 2017

Access to services

- Timely Diagnosis

53% reported problems or delays in accessing healthcare services



Patient Experience Survey, Neurological Alliance, 2017

Access to Primary Care
– GP Patient Survey

- More people find it difficult to contact their GP by phone
- Waiting longer to see their preferred doctor and get timely appointment
- Increase from 19% to 28% of patients finding it 'not at all easy' to get through to GP surgery by phone (2012 – 2017)
- A decrease from 42% to 33% of patients 'always or almost always' being able to speak to their preferred GP



Access to services
Pressures on GPs

- Ageing population
- Increasing population } Increasing number of patients to manage
- Decreasing number of GPs and practices
- GP mergers
- Bureaucracy
- Connections between clinicians – frayed and broken

NHS GP Health service – managing mental health



Making time in general practice, 2015

Access to services

Why do people visit their GP?



Most common reasons for visiting a doctor


1. Skin disorders
2. Joint disorders
3. Back problems
4. Cholesterol problems
5. Upper respiratory conditions
6. Mental Health
7. **Chronic neurological condition**
8. High blood pressure
9. Headaches and migraines
10. Diabetes



2013, USA

Why patients visit a primary care physician

1. Respiratory
2. Circulatory
3. Endocrine
4. Musculoskeletal
5. **Nervous system and sense organs**
6. Genitourinary
7. Mental disorders
8. Injury/poison
9. Skin and subcutaneous tissue
10. Infections and parasitic diseases



2015, USA

Five reasons why children visit the doctor

1. Cough
2. Ear infections
3. Pink eye or conjunctivitis
4. Strep Throat
5. Gastroenteritis or a stomach bug



2016, USA

Most Common Reasons for visiting a doctor

1. Skin disorders - % preventable?
2. Joint disorders - % preventable?
3. Back problems - % preventable?
4. Cholesterol problems - % preventable?
5. Upper respiratory conditions - % preventable?
6. Mental Health - % preventable?
7. Chronic neurological condition - % preventable?
8. High blood pressure - % preventable?
9. Headaches and migraines - % preventable?
10. Diabetes - % preventable?



2013, USA

Most Common Reasons for visiting a doctor

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2013, USA

Government spend and attention

↓ ↓

% preventable (e.g. Neuro) VS % preventable (bp)

↓ ↓

Access to services



